



Transfers to marina.

There is a large car park 5 min walk from the marina in "Old Orchard" & The Thistle Hotel also offer non resident parking

Airport & Station : We can arrange transfer for a preferential rate and service.

Ferries dock at Poole Port a short taxi ride or walk from Poole Quay Marina.

CHECK IN & HANDOVER:

1. Charter yachts are normally available after 14:00 & by 16:00 on the date of the first day booked for 3 day or weekend charters with Friday start, or 1000 on 1<sup>st</sup> day for day sails & Saturday start charters Please do update us with your arrival time and as always we will endeavour to minimize any waiting.

2. All charter guests will be met by the ramp leading to Poole Quay Boat Haven.

Guests are asked to text/call ... Chris 44 7769 658412 30 minutes before arrival at port. Please do advise arrival time prior as soon as you are able so that we can minimise any waiting.

3. Skippers must present passport, sailing qualifications and booking form on arrival also pay the security deposit, or Damage waiver either in cash or by credit card (any deductions +2%) before start of charter.

4. A qualified sailing instructor will then escort clients to their yacht for handover brief.

5. Should client wish, PYC instructors will provide a short sea trial. To be arranged in advance for the first full day of charter (chargeable).

6. The charterer shall check the boat & inventory are complete, correct & satisfactory and raise any issues within 1 hour of the handover. After this time or after departure from the marina we will assume the boat and contents are satisfactory. Any items reported missing after this will be considered as lost by the charterer and will be charged against their security deposit as will the cost to deliver them to the boat.

CHECK OUT & HANDBACK:

1. Yachts must be returned refuelled & returned to berth in allocated base by the agreed time on the last full day of charter. Failure to return on time will incur additional charges. (Please see Charter Details Pdf)
2. Yacht should 1st be taken to the fuel quay and all fuels to be returned to full. Fuel receipt to be handed to PYC.
3. On arrival at the fuel quay, or on the way in, please contact PYC who may come on board or meet at base berth. \*Erratic fuel dock times following Covid persist & may mean changes to this. Please call with ETA & we can advise
4. We do not make an obligatory charge for end cleaning as we prefer our clients to take care of the boats as we would, & we therefore ask that boat is returned in a "ship shape" fashion. A basic clean is appreciated, rubbish removed, holding tank empty, heads & galley in reasonable state fridge & cooker presentable. IF a yacht is returned in an unreasonable condition we will charge to put extra cleaning team on in order to prepare for next client. Minimum charge for this is £ 95 & £ 40 / hour thereafter. This will be estimated on handback – see #7.
5. Yacht must be vacated at agreed time on departure date.
6. Once client has vacated the yacht, PYC will perform the hand back check.
7. Security deposit refund will not be refunded until we have completed the hand back check & or estimated repair of any loss or damage.

Local office:

Poole Yacht Charter, C/o :

Poole Quay Boat Haven, Poole Town Quay, Poole BH15 1HJ. 01202 715570 / 44  
(0) 7769658412

There is a small Tesco supermarket opposite the marina, there are also larger supermarkets within a 15 – 20 Min walk.

Thank you; we wish you fair winds & a pleasurable charter on this beautiful area of the South coast.

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